

Working Effectively with Blind & Deaf Blind Communities.

An interactive session for LYPFT staff which focuses on improving communication and engagement skills and delivering person centred care to blind or deaf blind people and aims to provide attendees with the knowledge and skills needed to have the confidence to converse freely and easily with a sensory impaired colleague, service user or carer. The majority of time on the session will be spent actively learning sensory awareness skills to use when communicating with your internal and external customers. At the end of this course, participants will have the key knowledge and skills required to be able to communicate effectively and competently with the sensory impaired.

The training covers:

- **What Sensory Aware means and how it influences you**
- **Understand how it really feels to be a sensory impaired person**
- **Sensory Definitions and Culture**
- **Learning basic communication tools when helping a sensory impaired person**
- **Guiding skills – overcoming our fears and how to offer help**
- **Demonstrations via a fully qualified Sensory Awareness trainer**

The session will be facilitated by Zoe Major from The Leeds Society for Deaf and Blind People, a voluntary sector organisation who provide British Sign Language interpreters and Lip speakers to our Trust. Zoe has over 24 years of experience working within the Deaf and Blind Communities covering a

variety of roles. Her main aims are to promote an understanding of positive communication and to break down the barriers which prevent this from happening.

The training will take place on the following dates and times:

- **16 July 2014 – 1.30pm – 4pm, The Exchange, Moving & Handling Room, 471 Stanningley Road, Bramley, Leeds, LS13 4AP**
- **29 October 2014 – 1.30pm – 4pm Learning and Resource Room, Bootham Park, Bootham York, YO30 7BY**
- **26 November 2014 – 1.30pm – 4pm, The Exchange, Moving & Handling Room, 471 Stanningley Road, Bramley, Leeds, LS13 4AP**

Refreshments will be provided.

Places are limited, therefore to book please e-mail diversity.lypft@nhs.net or call **0113 29 52401** for further information.

The Exchange (Leeds) – Small car park on site. There is limited on street parking available near the venue.

Bootham Park Hospital (York) - Limited parking available on the site. Please park in the nearby public car parks which include disabled parking.

