

Working Effectively with Deaf & Hard of Hearing Communities

An interactive session for LYPFT staff which focuses on improving communication and engagement skills and delivering person centred care to Deaf or hearing impaired people and aims to:

- Break down barriers and improve confidence in communicating with Deaf or hearing impaired people
- Increase awareness of the needs of people who are Deaf or hard of hearing
- Provide an understanding of Deaf culture
- Provide a basic toolkit for effectively communicating and interacting with Deaf or hearing impaired people.

The training covers:

- Deaf culture
- Definitions and Stereotypes of the Deaf community
- Types of Communication and the Physical Environment
- Role of the Sign Language Interpreter
- 'Survival Guides' – Sharing Good Practice and Tools

The session will be facilitated by Zoe Major from The Leeds Society for Deaf and Blind People, a voluntary sector organisation who provide British Sign Language interpreters and Lip speakers to our

Trust. Zoe has over 24 years of experience working within the Deaf and Blind Communities covering a variety of roles. Her main aims are to promote an understanding of positive communication and to

break down the barriers which prevent this from happening.

NB: These sessions were held previously during 2013, therefore the format is suitable only for staff who haven't previously attended these.

The training will take place on the following dates and times:

- 3 June 2014, Bootham Park Hospital, Learning & Resource Room, Bootham Park, Bootham, York, YO30 7BY
- 9 September 2014, The Exchange, Moving & Handling Room, 471 Stanningley Road, Bramley, Leeds, LS13 4AP
- 14 January 2015, The Exchange, Moving & Handling Room, 471 Stanningley Road, Bramley, Leeds, LS13 4AP

Times for all sessions are 1.30pm-4pm

Refreshments will be provided.

Places are limited, therefore to book please e-mail diversity.lypft@nhs.net or call **0113 29 52401** for further information.

